Limited LifetimeWarranty

Glass (Including Glass Windbreakers)

Window Craftsmen Inc. warrants to the original resident purchaser that any window or door is free of manufacturing and/or material defects. This warranty applies to normal use provided said materials are properly installed and regularly maintained, per the cleaning and maintenance instructions listed below.

LIMITED LIFETIME WARRANTY – FRAME: The aluminum frame is warranted for life, if properly installed and used, to the original consumer purchaser, to be free of defects in material and workmanship, ordinary wear and tear excepted. Variations in paint coverage, texture, shading, or color gradient occurring within recessed or multi-channeled profiles are inherent characteristics of the electrostatic coating process and do not constitute manufacturing defects.

LIMITED FIVE YEAR WARRANTY – COMPONENTS: Component parts are warranted for a five (5) year period commencing from the date of sale to the original consumer purchaser as long as he/she owns resides in the home in which products were installed, ordinary wear and tear excepted.

LIMITATIONS OF WARRANTY: This limited warranty does not apply to any damage caused by or the result of improper handling, installation, operation, maintenance, accident, fire, natural disaster, explosion, abuse, vandalism, chlorine, chemicals from sprinkler systems, or other external forces. This warranty shall be null and void if harmful solvents are used to clean the frame, sash component, acrylic or if the frame and/or sash component are painted or coated in any way. This warranty is not transferable and ensures only to the benefit of the original consumer purchaser.

This limited warranty is made in lieu of all other express warranties and extends only to the original consumer purchaser. In no event shall Window Craftsmen Inc. be liable for special, punitive, indirect, incidental, or consequential damages or losses the consumer may suffer or incur in connection with this product or its use or for any delays in performance of this warranty due to circumstances beyond its control. Any warranties implied by law, including those of merchantability and fitness for use or for a particular purpose are limited in duration to the express warranties herein.

COVERAGE OF WARRANTY: The obligation of Window Craftsmen Inc. under this warranty shall be limited to repair or replacement of any warranted parts found to be defective within the applicable period described above and in accordance with terms and conditions described elsewhere herein. Any labor incurred is not covered under warranty. Windbreakers are not a “permanent” product, you may notice water penetration from time-to-time. This is not warranted.

CLAIMS PROCEDURE: If a warranty claim should become necessary, the original consumer purchaser MUST contact the INSTALLING DEALER. No person, firm or corporation is authorized to alter or change the above warranty or to impose any other liability on Window Craftsmen Inc.

GLASS/INSULATED

DISCLAIMER: Glass has prevalent characteristics such as slight discolorations, blurs, bubbles, and hairline scratches. These are inherent qualities that meet or exceed the standard specifications for flat glass. Standard Clear glass contains low amounts of iron which give the glass a slight green hue. Heat strengthened glass has a slight distortion factor which may be visible. Single pane glass no warranty.

LIMITED FIVE YEAR WARRANTY – INSULATED OR IMPACT GLASS: Insulated/Impact glass is warranted for a five (5) year period commencing from the date of sale to the original consumer purchaser as long as he/she owns and resides in the home in which the products were installed. All Insulated Cardinal Glass will be warranted for a (20) year period. This warranty is not transferable and ensures only to the benefit of the original consumer purchaser.
Glass is not manufactured by Window Craftsmen.

COVERAGE OF WARRANTY: Insulated is covered against seal failure only. Impact is covered against delaminating only. The obligation of Window Craftsmen Inc. under this warranty shall be limited to only the repair or replacement of glass. Any labor incurred is not covered under warranty.

HOW TO CLEAN YOUR GLASS WINDOWS

1. Glass can be cleaned with a glass cleaner or Windex.

LIMITATIONS OF WARRANTY: This Warranty is VOID AND DOES NOT APPLY to units that were improperly handled; to units that were installed improperly by the installing contractor; to units which are subjected to stress resulting from localized application of heat, causing excessive temperature differentials over the glass surfaces or edges of the unit; to glass units that are cracked, shattered or broken when strain is applied to the glass unit by, among other things, movement of the building or by objects or forces other than the building; to units which have been cleaned with or exposed to any petroleum-based or acidic substance; to units exposed to protective materials used on stucco construction, or to damage caused by accident, forces of nature, misuse, abuse, vandalism or other external forces. APPLICATION OF ANY AFTER MARKET COATING OR FILM PRODUCT VOIDS THIS WARRANTY IN ITS ENTIRETY.